

Health Reimbursement Arrangement; XYZ Plumbing

Coverage Per: 01/01/2012–12/31/2012

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual or Family | Plan Type: HRA



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at by emailing _____ or by calling _____.

| Important Questions | Answers | Why this Matters: |
|---|--|--|
| What is the overall <u>deductible</u> ? | \$ 0 | “See the chart starting on page 3 for your costs for services this plan covers.” See the XYZ Plumbing group insurance plan for the overall deductible amount. The XYZ Plumbing HRA reimburses first dollar of any in-network deductible expense that is substantiated by the group insurance plan carrier Explanation of Benefit (EOB). |
| Are there other <u>deductibles</u> for specific services? | No | “You don’t have to meet deductibles for specific services, but see the chart starting on page 3 of the group insurance plan SBC for other costs for services this plan covers.” This HRA is to be used to offset all or a portion of your deductible under the group insurance plan. See the Summary for your major medical coverage for more details regarding your major medical coverage. |
| Is there an <u>out-of-pocket limit</u> on my expenses? | No | The XYZ HRA reimburses 100% of your in-network deductible expense if substantiated by the insurance carrier EOB. The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. See the XYZ Plumbing group insurance plan for out-of-pocket limit. |
| What is not included in the <u>out-of-pocket limit</u> ? | premiums, balance-billed charges (unless balanced billing is prohibited), health care this plan doesn’t cover, co-pays, and out-of-network deductibles | “Not applicable because there’s no out-of-pocket limit on your expenses.” “Even though you pay these expenses, they don’t count toward the out-of-pocket limit of your group insurance plan. ” |
| Is there an overall annual limit on what the plan pays? | Yes, \$2,000.00 individual Yes, \$4,000.00 family | Your annual in-network deductible is \$2,000.00 for individual coverage, \$4,000.00 for family coverage, the XYZ Plumbing HRA will reimburse 100% of in-network deductibles per Plan Year. The XYZ Plumbing group insurance plan has an overall annual limit of \$2.5 million. “This plan will pay for covered services only up to this limit during each coverage period, even if your own need is greater. You’re responsible for all expenses above this limit. The chart starting on page 3 describes <i>specific</i> coverage limits, such as limits on the number of office visits.” |
| Does this plan use a <u>network of providers</u> ? | “Yes. For a list of in-network providers , see | “If you use an in-network doctor or other health care provider , the XYZ Plumbing HRA will reimburse the costs applied to your in-network deductible.” |

Questions: Call _____ or email us at _____.

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| | | |
|---|---|--|
| | www.[insert].com or call 1-800-[insert].” | |
| Do I need a referral to see a <u>specialist</u> ? | No | “You can see the specialist you choose without permission from this plan.” |
| Are there services this plan doesn’t cover? | Yes | If you use an out-of-network doctor or other health care provider, the XYZ Plumbing HRA will not reimburse these expenses because they will be applied to the out-of-network deductible. |

OMB Control Numbers 1545-2229,
1210-0147, and 0938-1146

Corrected on May 11, 2012

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use **in-network providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|---|--|---|--|--------------------------|
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$0 if applied to in-network deductible | Amount billed and applied to out-of-network deductible | |
| | Specialist visit | Same as above | Same as above | |
| | Other practitioner office visit | Same as above | Same as above | |
| | Preventive care/screening/immunization | Same as above | Same as above | |
| If you have a test | Diagnostic test (x-ray, blood work) | Same as above | Same as above | |
| | Imaging (CT/PET scans, MRIs) | Same as above | Same as above | |
| If you need drugs to treat your illness or condition | Generic drugs | Same as above | Same as above | |
| | Preferred brand drugs | Same as above | Same as above | |
| | Non-preferred brand drugs | Same as above | Same as above | |
| More information about prescription drug coverage is available at www.[insert] . | Specialty drugs | Same as above | Same as above | |
| If you have | Facility fee (e.g., ambulatory surgery center) | Same as above | Same as above | |

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| Common Medical Event | Services You May Need | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions |
|--|--|---|---|---|
| outpatient surgery | Physician/surgeon fees | Same as above | Same as above | |
| If you need immediate medical attention | Emergency room services | Same as above | Same as above | |
| | Emergency medical transportation | Same as above | Same as above | |
| | Urgent care | Same as above | Same as above | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | Same as above | Same as above | |
| | Physician/surgeon fee | Same as above | Same as above | |
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | Same as above | Same as above | |
| | Mental/Behavioral health inpatient services | Same as above | Same as above | |
| | Substance use disorder outpatient services | Same as above | Same as above | |
| | Substance use disorder inpatient services | Same as above | Same as above | |
| If you are pregnant | Prenatal and postnatal care | Same as above | Same as above | |
| | Delivery and all inpatient services | Same as above | Same as above | |
| If you need help recovering or have other special health needs | Home health care | Same as above | Same as above | |
| | Rehabilitation services | Same as above | Same as above | |
| | Habilitation services | Same as above | Same as above | |
| | Skilled nursing care | Same as above | Same as above | |
| | Durable medical equipment | Same as above | Same as above | |
| | Hospice service | Same as above | Same as above | |
| If your child needs dental or eye care | Eye exam | \$0 | \$0 | The XYZ Plumbing group insurance plan does not provide a vision or dental benefit |
| | Glasses | \$0 | \$0 | Same as above |
| | Dental check-up | \$0 | \$0 | Same as above |

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Out-of-Network Deductibles
- Co-Pays
- Coinsurance

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- In-Network Deductibles Only

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at **888.755.3373**. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: HR Dept. by email at _____ or by phone at _____.

If the denial of your claim is not related to your (or your beneficiary's) failure to meet the requirements for eligibility under the terms of your employer's HRA, you may be eligible to request an external review. View current procedures and timeline relevant to the external review request at <http://www.dol.gov/ebsa> or call the Employee Benefits Security Administration, 866-444 EBSA (3272).

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Language Access Services:

This Summary of Benefits and Coverage is available in English only.

PHS Act section 2719 requires non-grandfathered group health plans and health insurance issuers offering non-grandfathered health insurance coverage to provide relevant notices in a culturally and linguistically appropriate manner. The regulations implementing section 2719 require these plans and issuers to make certain accommodations for notices sent to an address in a county meeting a threshold percentage of people who are literate only in the same non-English language. This threshold percentage is set at 10 percent or more of the population residing in the claimant's county, as determined based on American Community Survey (ACS) data published by the United States Census Bureau. 26 CFR. §54.9815-2719T, 29 CFR. §2590.715-2719, and 45 CFR. §147.136.

The participants of this Health FSA do not reside in a county that requires a non-English language translation.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- HRA Plan pays \$2,000 max if applied to in-network deductible, Insurance Plan pays 50% of the balance
- Patient pays \$2,770

Sample care costs:

| | |
|----------------------------|----------------|
| Hospital charges (mother) | \$2,700 |
| Routine obstetric care | \$2,100 |
| Hospital charges (baby) | \$900 |
| Anesthesia | \$900 |
| Laboratory tests | \$500 |
| Prescriptions | \$200 |
| Radiology | \$200 |
| Vaccines, other preventive | \$40 |
| Total | \$7,540 |

Patient pays:

| | |
|----------------------|----------------|
| Deductibles | \$ |
| Copays | \$ |
| Coinsurance | \$2,770 |
| Limits or exclusions | \$ |
| Total | \$2,770 |

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$2,000 max if applied to in-network deductible, Insurance Plan pays 50% of the balance
- Patient pays \$1,500

Sample care costs:

| | |
|--------------------------------|----------------|
| Prescriptions | \$2,900 |
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures | \$700 |
| Education | \$300 |
| Laboratory tests | \$100 |
| Vaccines, other preventive | \$100 |
| Total | \$5,400 |

Patient pays:

| | |
|----------------------|----------------|
| Deductibles | \$ |
| Copays | \$ |
| Coinsurance | \$1,500 |
| Limits or exclusions | \$ |
| Total | \$1,500 |

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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